

## Signarama Terms and Conditions

Please read through these Terms and Conditions carefully before submitting your online enquiry to one of our Signarama Southern Africa stores.

Your access to and use of this enquiry service is conditioned on your acceptance of these Terms and Conditions. These Terms and Conditions apply to all visitors, users and others who access or use the enquiry service.

By accessing or using the enquiry service you agree to Signarama Southern Africa accessing, processing, and storing your personal information. You also agree to us engaging with you in the following various forms of communication –

- Electronic mail communication (brochures, emailers, newsletters, general communications and the like);
- Telephone calls;
- SMS, WhatsApp and the like;
- Social media.

We would like to assure you of our compliance with the PAIA and POPI statute and regulations by providing an overview of key measures we have taken in this regard. Signarama takes its responsibility seriously in respect of securing the integrity and confidentiality of your personal information in its possession or under its control and Signarama has taken appropriate and reasonable technical and organisational measures to prevent —

- (a) loss of, damage to or unauthorised destruction of personal information; and
- (b) unlawful access to or processing of personal information.

We have revised our privacy policy and appointed an "Information Officer". This information is freely available on our website: www.signarama.co.za Please contact our information officer should you need to engage on any aspects related to the collection and/or processing of your personal information.

Our impact assessment has covered all systems and key operational processes pertaining to our functions in order to drive iterative improvements. Our systems have been audited for security and data protection.

In the event that you wish to do any of the following in respect of the personal information we collect, store and process, please contact our Information Officer, their details can be found on our website: www.signarama.co.za

- Correct
- Update
- Delete
- Destroy
- Object to processing
- Object to direct marketing
- Any other related matter.

Please refer to our detailed Privacy Policy: https://signarama.co.za/about/privacy-policy for more information or contact our appointed Information Officer should you wish to update your information.